HOW TO INSTALL

sivo
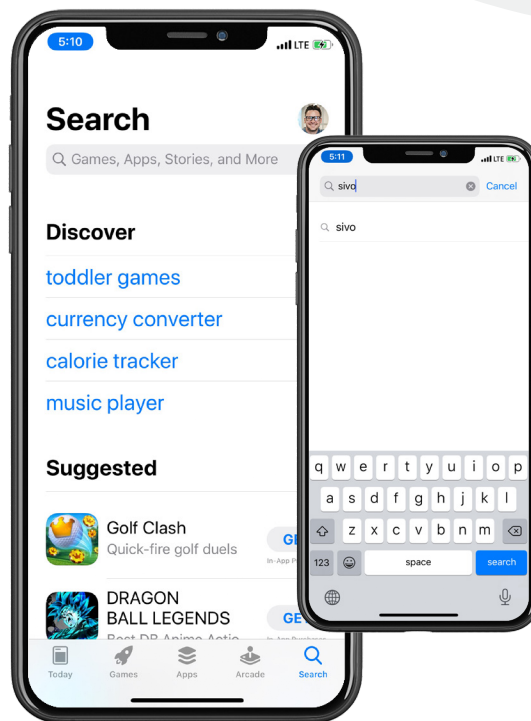
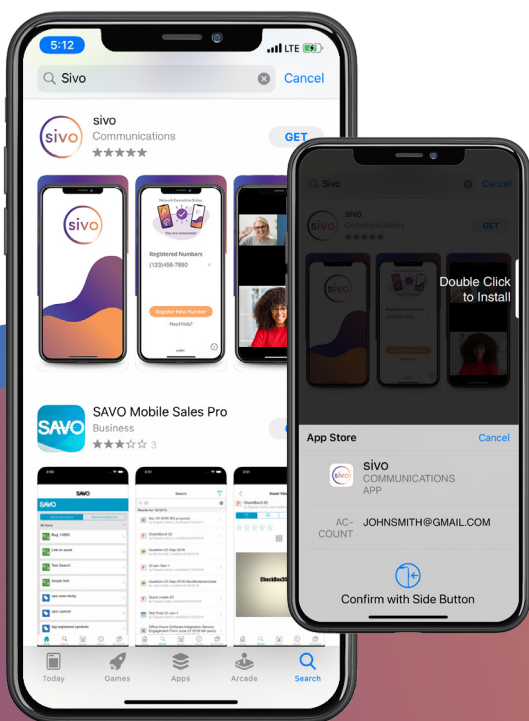# Installing sivo for iOS:

STEP 1
From the homescreen, open
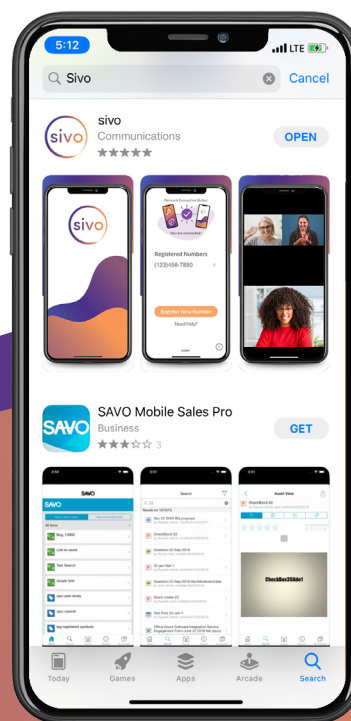the APP store and go to 'Search'.

STEP 2
Enter '**sivo**' into the search field.
Tap the matching result.

STEP 3
At the **sivo** app screen proceed
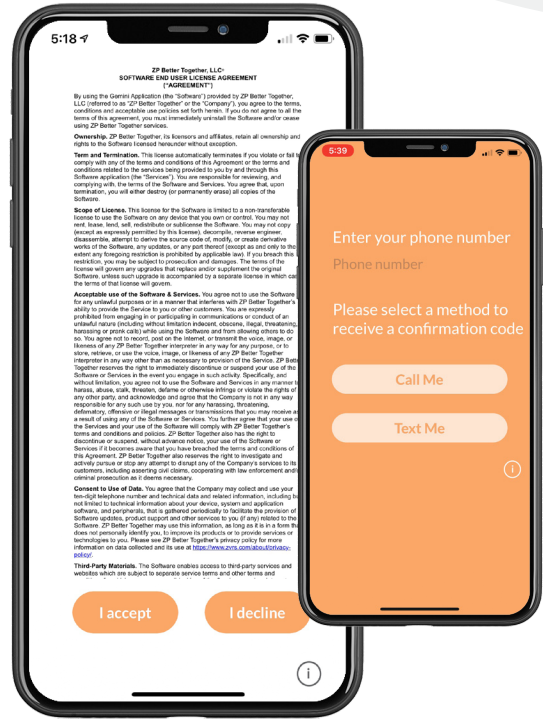with install by pressing 'GET'.

STEP 4
Once **sivo** is installed the 'GET'
icon will change to 'OPEN'.

sivo.me

Installing sivo for iOS cont.

STEP 5

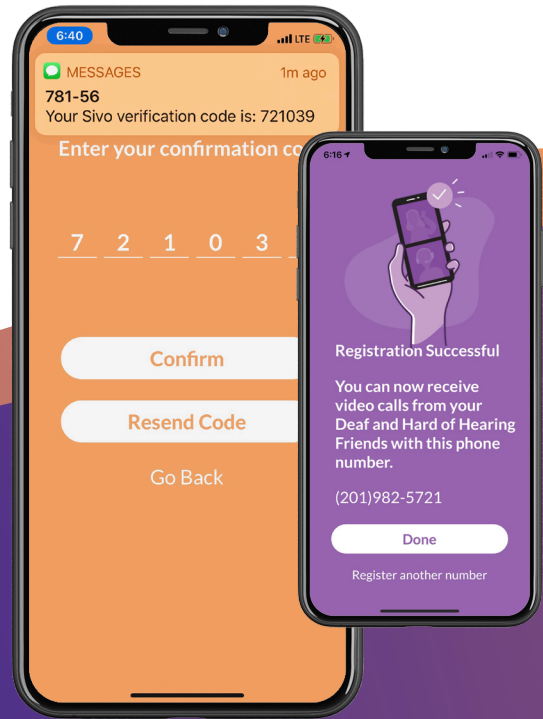The **sivo** icon should appear on your homescreen. Tap it to open sivo.

STEP 6

An agreement page will display. To proceed press 'I accept'.
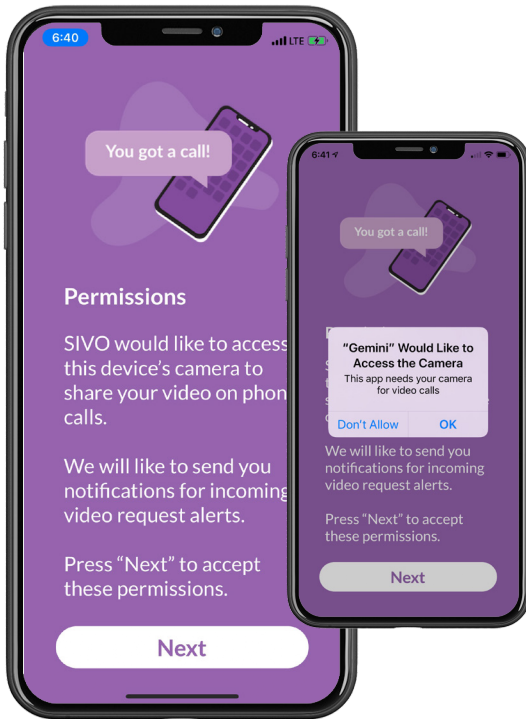
STEP 7

Enter your mobile or landline number. Choose 'Text Me' and a SMS confirmation code will display.
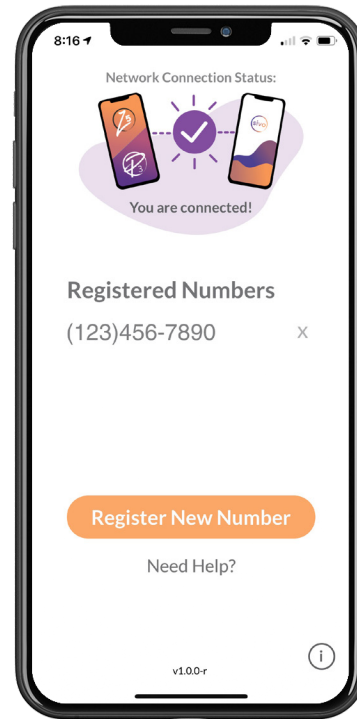
STEP 8

Enter confirmation code and press 'Confirm'. After registration is succesful press 'Done'.

STEP 9
A permissions screen will display. Accept camera and notification permissions.
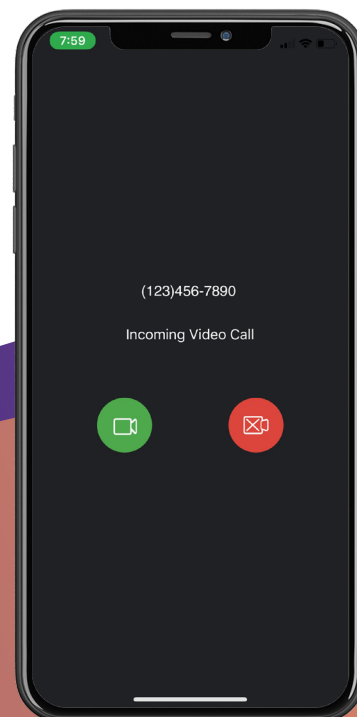
STEP 10
The **sivo** homescreen will verify that you are connected and display registered numbers.

STEP 11
When the deaf user initiatives a **sivo** call, you will receive a voice call. Press 'Accept', next a **sivo** notification banner will display. Tap on the banner to open the **sivo** app.

STEP 12
In **sivo** you will see an incoming video call screen. Tap the green button to accept the call, and the red button to decline the call.

sivo.me

STEP 13

You are now in a **sivo** call! This is the portrait orientation. The bottom half self-view is for the hearing user. The upper left video frame is the deaf user. The upper right video frame is the VI.

STEP 14

The same call can also be in landscape orientation. You can adjust self-view by moving it around on the screen.

STEP 15

In-call controls can be accessed at anytime by tapping anywhere on the screen.

Using sivo on iOS 14

STEP 1
Receive incoming audio call in locked or unlocked screen.
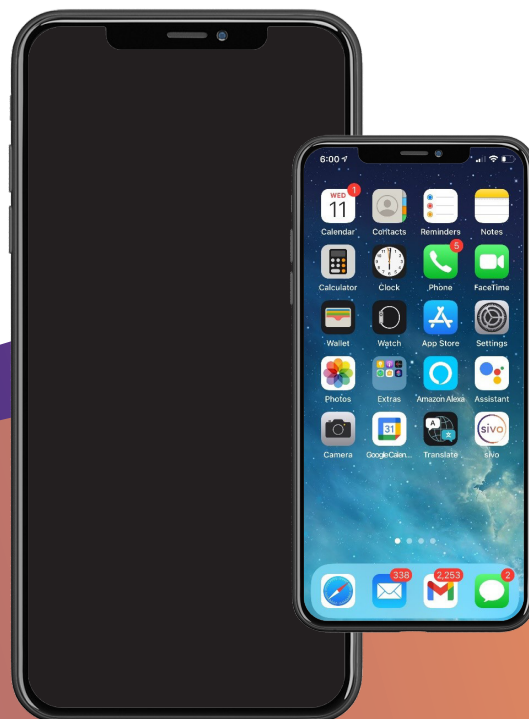

STEP 2
Answer incoming call and wait for deaf user on the other end to initiate **sivo**.

STEP 3
Next a **sivo** notification banner will display. Tap on the banner to open the **sivo** app.
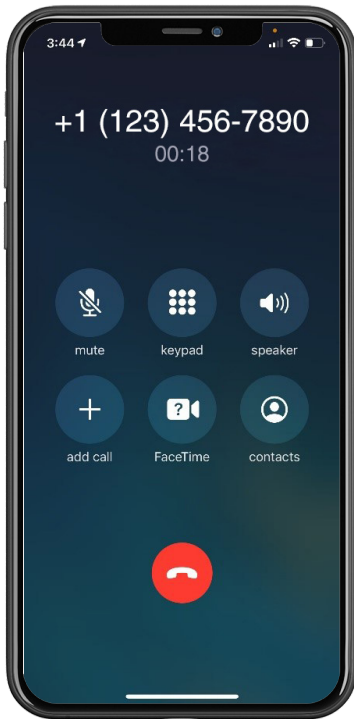
*If notification was tapped from an unlocked screen, skip to **STEP 7**.
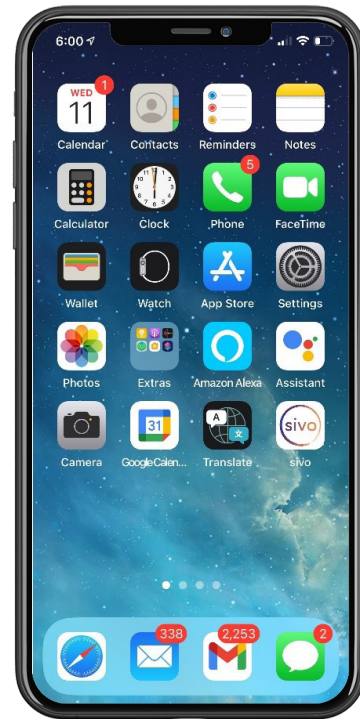

STEP 4
If call was answered on a locked screen, or if the phone is locked, unlock your phone to await the incoming sivo call.

STEP 5
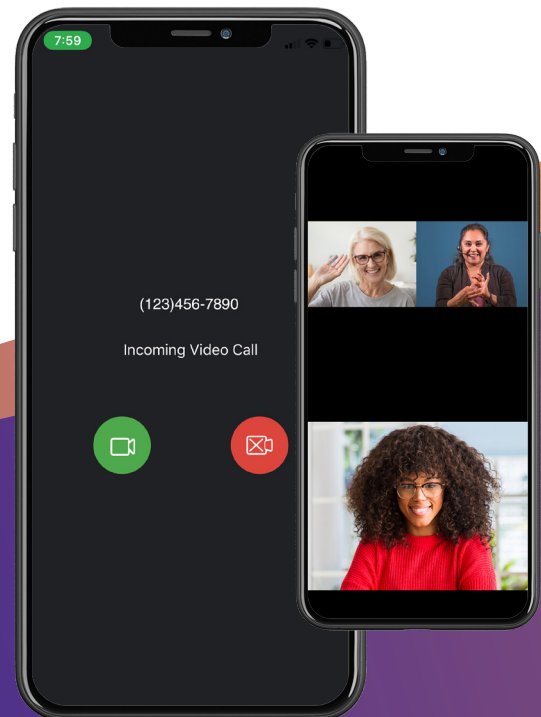
If screen goes dark, tap to wake the display.

STEP 6

Next swipe up from bottom to access the home screen. Tap on the **sivo** icon.

STEP 7

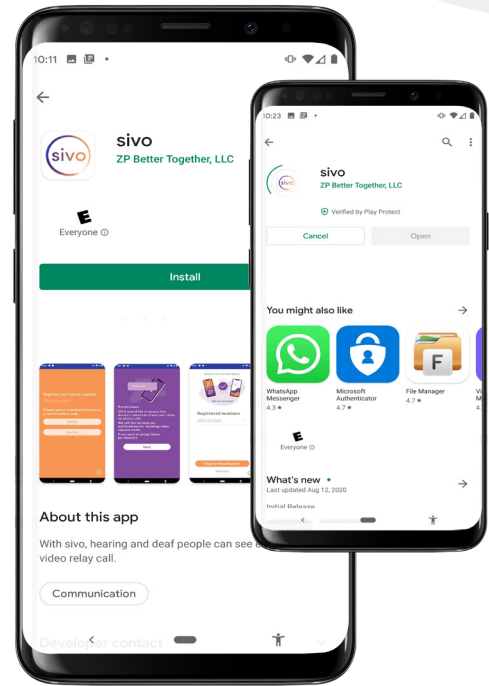After opening the **sivo** app, wait for the video call to be connected.

STEP 8

You will see an incoming video call screen. Tap the green button to accept the call, and the red button to decline the call.

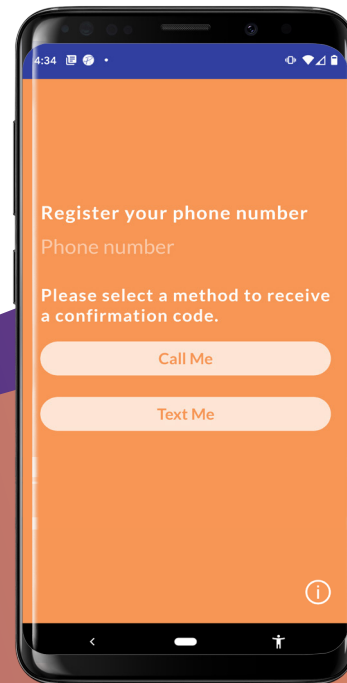# Installing sivo for Android:

STEP 1
Search for **sivo** in the play store.
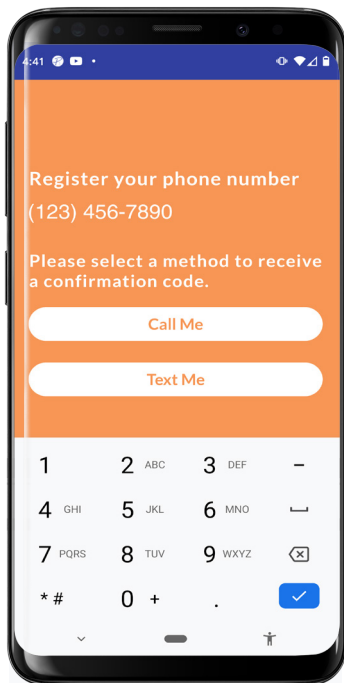
STEP 2
Install **sivo** app to your device.

STEP 3
Once downloaded, open the **sivo** app. An agreement page will display. To proceed press 'I accept'.
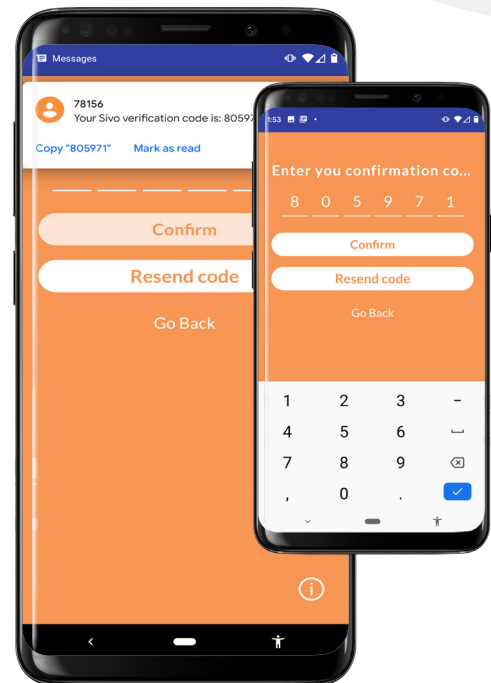
STEP 4
Select Register new number.
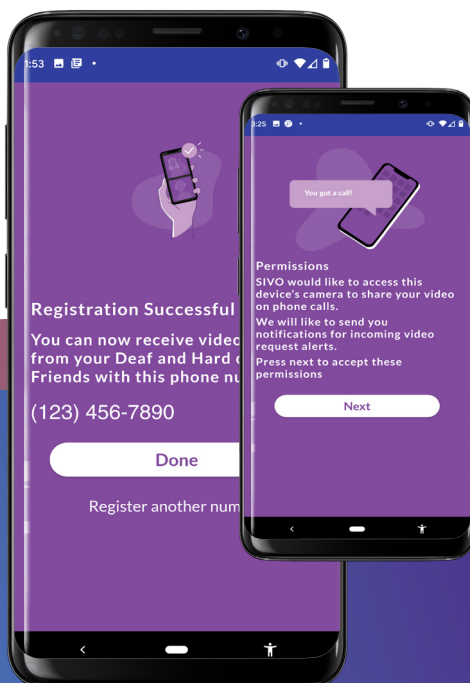
Installing sivo for Android cont.

STEP 5
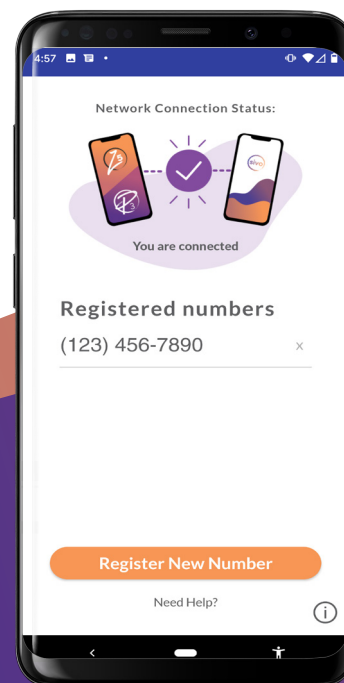Enter phone number you
would like to register.

STEP 6
After registering, enter the
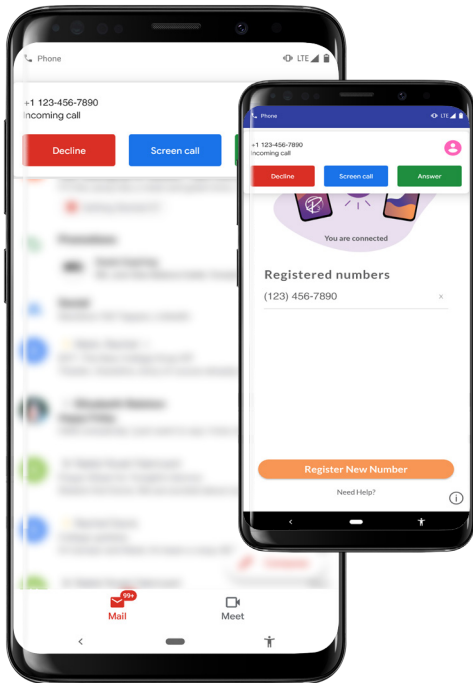verification code you received.

STEP 7
You are now registered.
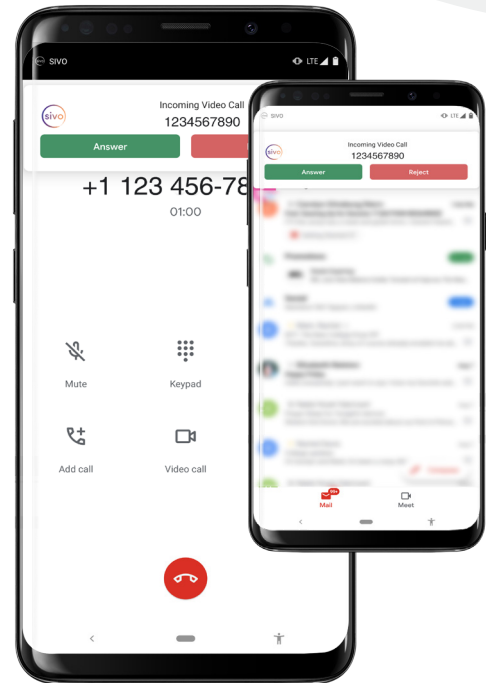Allow camera and
notifications.

STEP 8
You are connected. Now you
can text Deaf friends to let
them know you have **sivo**.

Installing sivo for Android cont.

STEP 9
A notification will appear for incoming voice calls.

STEP 10
A different notification will appear for incoming video calls.

STEP 11
Participants will display on your device screen.

STEP 12
The **sivo** app will auto adjust for landscape format.

sivo

sivo.me

Guess what?

sivo also works on PC and Mac!
Visit sivo.me to download and follow the
prompts to quickly install sivo on your computer.

Installation Questions?

Contact our customer support team at support@sivo.me
or 866.932.7891 (video) 877.774.4380 (audio).

Divisions of ZP Better Together, LLC